COVID-19 Vaccination Information

Current Eligibility: Sumter County / area residents age 65+, with US issued ID
Website to Register: https://sumterfl.saferestart.net/

Important Update: *Due to unforeseen circumstances surrounding the national vaccine supply, we are temporarily suspending the operation of the mass vaccination site in Sumter County. Here is what you need to know:*

- *If you received an appointment for your second dose, your appointment will remain as scheduled until further notice. If we do not receive the necessary doses, we will reschedule your second vaccination appointment.*
- *All 7,500 scheduled appointments for first doses, including those who received scheduling codes but have not yet scheduled, have been placed on hold until we receive adequate supply of the vaccine.*
- *If you have registered but have not yet received a scheduling code, you will remain waitlisted in the order received. Rest assured, you will not lose your place on our registry.*
- *We will continue to process registrations for vaccines and place individuals on the waitlist to adequately assess demand and report those totals to the Florida Department of Health.*

NOTE: *Given overwhelming volume, at this time, we are not able to provide responses to individual requests for registration verification. Registration verification is distributed electronically to each individual after successful registration. We are working to quickly develop a secure portal to allow this to occur.*

Q: *How is the order of scheduling appointments determined?*
A: Access2Care can confirm that all appointments are distributed sequentially based on the time stamp recorded at the time of registration. There are currently a high number of scheduling codes that have been distributed that have not yet been actioned, it is important for all to timely schedule their vaccination when access is made available. Please be patient as we are accumulating mass registrations to be scheduled over the coming months as additional lots of vaccines are released.

Q: *How do I register for and schedule an appointment to receive a vaccination?*
A: There are two steps involved in the process, registration and scheduling.
1. Click on the website above and select "*Step 1*" to register your information into the system. Once successfully completed, you will receive a confirmation that your registration has been received.
2. When it is your turn to schedule an appointment, you will receive a second notification that includes a personalized code. *As more vaccine becomes available, we will continue to release appointments and notify those registered to schedule their appointment. Please be patient.*
3. Return to the same website, click "Step 2" and enter the personalized code you received. You will then be prompted to complete the process and schedule an appointment.

Q: *If vaccinations are free, why do I need to provide insurance and personal information?*
A: GMR / SafeRestart is not receiving any funding from local or state entities for this mission. Insurance information is collected to allow the medical professionals administering the vaccine to seek reimbursement and there is no out of pocket cost to you. Additionally, we collect this information ahead of time to help improve the overall safety and efficiency of the site, minimizing the amount of time you need to spend there.

Q: *I received confirmation that I completed Step 1 (Registration) of the process. When can I schedule a vaccination appointment?*

A: When it is your turn, you will receive a second notification with a personalized code allowing you to complete Step 2 of the process and schedule an appointment. *Please be patient and only register one time. Additional time slots will continuously be added as we receive additional doses of the vaccine.*

Q: *Can I register for more than one person at a time?*

A: Our goal is to provide the most efficient, stable and accessible scheduling platform for area residents. Due to complexities involved, at this time registering more than one person per scheduling session is not possible.

Q: *I do not have access to a smartphone, tablet or computer. How can I register?*

A: We strongly encourage users without access to the internet to enlist the help of friends or family to register. Due to the number of people seeking vaccination, traditional means of registration (phone etc.) simply are not feasible.

Q: *How long after I register will I be able to schedule?*

A: The number of appointments released and scheduled is dictated by the amount of vaccine we have available to us from the State of Florida. As more vaccine is released, we will release a corresponding number of appointments for scheduling.

Q: *Am I able see where I am on the list of people waiting to be scheduled?*

A: Due to complexities involved and the sheer number of people on the list, at this time we are not able to provide this information in a widely available and secure format. Should this change in the future, we will notify those waiting on to be scheduled.

Q: *I went to your website, and I received a warning saying it is a "Suspicious website."*

A: Please be sure you are entering only https://sumterfl.saferestart.net into the address bar of your internet browser. If you enter "www." or anything like this, you will receive a warning showing this as "suspicious" or invalid.

Q: *You are asking for a lot of personal information such as my Social Security number, why?*

A: GMR / SafeRestart is not receiving any funding other than insurance reimbursement for vaccine administration. The information we collect is important so we may cover costs, pay the medical team etc. The Social Security number field is not required, and registration can be completed without providing it.

Q: *What kind of safeguards are taken to secure the personal information I have provided?*

A: As a healthcare company Global Medical Response understands the importance of security and has experience in protecting this type of data every day. To protect your personal information from unauthorized access and use, SafeRestart was designed using industry leading standards including security measures to secure and protect the confidentiality, and integrity of your data.

Global Medical Response

SafeRestart

Access2Care
A Global Medical Response Solution

Q: *Will you be accepting any walk up's / unscheduled people to receive a vaccination?*

A: At this time, we are not accepting walk up or unscheduled people for vaccination. Should this change in the future, this will be communicated to the public.

Q: *I am no longer able to attend my scheduled appointment. Can I transfer my appointment to another person?*

A: Unfortunately, this is not possible. Due to the highly individualized information provided during the registration process, we are unable to simply transfer an appointment.

Q: *I do not have a US issued ID, but am currently in the United States. Am I eligible to receive a vaccination?*

A: Individuals who do not have a US issued ID should contact their local county health department for guidance on how to receive the COVID-19 vaccine.

Q: *I am under 65 but have a high risk medical condition. Can I receive a vaccine?*

A: The State of Florida has directed us to only administer vaccines to people 65 and older, regardless of any medical history.

Q: *The website keeps freezing at or after the insurance input page, stating that the registration is failed. What should I do?*

A: We've identified that this can occur when a single computer is being used to register multiple people. This can be fixed by clearing your local cache between registrations. This process varies depending on which internet browser you are using. Click here for a guide to do this on each of the most popular browsers.

Questions not answered above? Please click here to request additional information.