

AFFORDABLE CARE ACT SECTION 1557 NOTICE OF NONDISCRIMINATION

Global Medical Response complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Global Medical Response does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Global Medical Response:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that Global Medical Response has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can contact our Civil Rights Coordinator to obtain information on how to file a grievance.

CIVIL RIGHTS COORDINATOR P: 877.631.5722
complianceconcerns@gmr.net

Attn: Global Medical Response
Civil Rights Coordinator
13950 Ballantyne Corporate Place, Suite 300 Charlotte, NC 28277

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html

Taglines Informing Individuals with Limited English Proficiency of Language Assistance Services:

<p>Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.877.631.5722 (TTY: 711)</p>
<p>Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1.877.631.5722 (TTY: 711)</p>
<p>Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.877.631.5722. (TTY: 711)</p>
<p>Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1.877.631.5722 (TTY: 711)번으로 전화해 주십시오.</p>
<p>Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.877.631.5722. (TTY: 711)</p>
<p>Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.877.631.5722.(TTY: 711)</p>
<p>French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1.877.631.5722. (TTY 711)</p>
<p>Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1.877.631.5722. (TTY: 711)</p>
<p>Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。まで、お電話にてご連絡ください。 1.877.631.5722 (TTY:711)</p>
<p>Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1.877.631.5722. (TTY:711)</p>
<p>Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1.877.631.5722. (TTY: 711)</p>
<p>German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.877.631.5722. (TTY: 711)</p>

<p>Armenian: ՌԻՇԱԴՐՈՒԹՅՈՒՆՆԵՐ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ջանգահարեք 1-877-631-5722 (TTY (հեռատիպ)՝ 711):</p>
<p>Cushite (Oromo): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-877-631-5722 (TTY: 711).</p>
<p>Dutch: AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-877-631-5722 (TTY: 711).</p>
<p>Gujarati: સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-877-631-5722 (TTY: 711).</p>
<p>Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-631-5722 (TTY: 711) पर कॉल करें।</p>
<p>Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-631-5722 (TTY: 711).</p>
<p>Laotian: ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-877-631-5722 (TTY: 711).</p>
<p>Mon-Khmer, Cambodian: ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-877-631-5722 (TTY: 711)។</p>
<p>Navajo: D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-877-631-5722 (TTY: 711.)</p>
<p>Nepali: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-877-631-5722 (टिडिवाइ: 711)</p>
<p>Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-877-631-5722 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।</p>

<p>Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit.</p> <p>Sunați la 1-877-631-5722 (TTY: 711).</p>
<p>Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-877-631-5722 (TTY: 711).</p>
<p>Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-877-631-5722 (телетайп: 711).</p>
<p>Urdu: خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں -1-877-631-5722 (TTY: 711).</p>
<p>Pennsylvania Dutch: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-631-5722 (TTY: 711).</p>
<p>Tongan: FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-877-631-5722 (TTY: 711).</p>
<p>Albanian: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.</p> <p>Telefononi në 1-877-631-5722 (TTY: 711).</p>
<p>Arabic: - (رقم 877-631-5722 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-631-5722 هاتف الصم والبكم: 711).</p>
<p>Farsi: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می. تماس بگیرید. 1-877-631-5722 (TTY: 711) باشد.</p>
<p>Somali: DIIWAANKA: Haddii aad ku hadasho Af-soomaali, adeegyada kaalmada luqadda, oo bilaash ah, ayaa kuu furan adiga. Wacid 1-877-631-5722 (TTY: 711).</p>